

Building safety and quality assurance policy statement

The Berkeley Group's driving purpose is to build safe and quality homes, strengthen communities and improve people's lives. The relentless pursuit of high quality standards is fundamental to our business, our brand and our working culture.

Our Building Safety and Quality Assurance management system underpins our quality-centric culture with robust, measurable and auditable operating procedures and standards. This digitally enabled system is firmly embedded throughout all Berkeley Group operating companies, supporting a 'right first time' approach and driving continuous improvement in our processes, products and customer outcomes while supporting the requirements of applicable legislation and building safety, including fire and structural integrity.

Building Safety and Quality Assurance standards are closely monitored and scrutinised at all levels of the business, from our Site Management teams to our Main Board and Production Committees. The system is designed to promote a 'right first time' approach and mentality on every project.

Berkeley's quality system targets zero defects at customer handover, with each operating company's performance monitored by the Group Main Board.

The foundations of our building safety and quality commitments are:

- A clear sense of purpose and a passion for delighting our customers with high quality outcomes.
- A drive to achieve excellence through detail.
- Strict compliance to applicable standards and regulations for all our activities.
- Recognition of total involvement and participation of the entire workforce.
- Commitment to Building Safety & Quality Assurance / Management, through leadership throughout the life cycle of the building from design to occupation and beyond.
- Developing a skilled and competent workforce that clearly understands the requirements of Building Safety & Quality Assurance / Management.
- Dedicating sufficient resources to support best practice Building Safety & Quality Assurance / Management.
- Robust governance and analysis, with a focus on driving continuous improvement.
- Provide a safe working environment, which is the vital foundation for achieving high build quality.

Signed:

Kal Wille

K Whiteman, Main Board Director

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R C Perrins, Group Chief Executive



Proud members of the Berkeley Group:











